



# VOLUNTEER TERMS & CONDITIONS

## 1. General Terms & Conditions

All Nannup Music Festival volunteers are also Ticket Holders and are subject to the Festival's [General Terms & Conditions](#).

## 2. Photo ID

Photo ID may be required on check-in.

## 3. Email Access

All main correspondence will be conducted via email. Please ensure you have a current and usable email, and that this is included on your online registration form.

## 4. Attitude

All volunteers represent the Nannup Music Festival (NMF). It is vital to bring a positive attitude and to act with courtesy and in a safe manner at all times.

## 5. Safety

We take pride in observing high standards of Occupational Health and Safety throughout the Festival. We endeavour to provide you with the safest working conditions possible. As a member of the Volunteer team we ask you to comply with all safety requirements associated with your volunteer position.

All positions require **enclosed shoes**. Outdoor work requires a hat and suitable sun smart clothing. Sunscreen will be provided by the Festival. Please bring along your own water bottle. Refilling stations are available at the festival.

We want all our volunteers to have an enjoyable experience. Please contact the Volunteer Coordinator if, at any time during your volunteer contract with the NMF, you experience any difficulties in undertaking your duties, working with your fellow Volunteers or have any other festival-related concerns.

## 6. Shifts

You will be required to undertake work for a minimum of 9 hours (Adults 3 x 3 hours and Youth 2 x 3 hours).

Volunteers who are not available for setup and/or pack down should expect to do at least one Sunday shift and one-night shift.

If you are unable to do a shift due to illness, injury or family emergency, you must contact the Volunteer Coordinator immediately.

**If you do not report for a shift, you may be required to reimburse the NMC the balance of your ticket and have any future application refused.**

**7. Drugs, Alcohol and Smoking Policy**

The NMF is committed to providing and maintaining a safe and healthy working environment for all volunteers. It has a strict no drugs, alcohol and smoking policy whilst on duty. The Festival is a smoke free event.

All volunteers are required to report for work in a fit condition, able to perform their required duties in a safe and capable manner.

**8. Ticket**

Your volunteer ticket is valid only for you. It does not entitle members of your family or associates to enter the Festival.

**Camping is not included in the Volunteer package. Please check our ticketing website for camping options.**

**9. Reporting**

Incident Report forms must be completed any time there is an accident, incident or near-miss. These forms can be obtained from the Festival Ticket Office and from the Volunteer HQ. During or post festival, take your completed Incident Report forms to the Festival Ticket Office.

**10. Confidentiality**

All information and processes associated with the volunteer position will be considered confidential.